

Scrutiny Challenge Session Action Plan – Mental Health and Housing

SCRUTINY CHALLENGE SESSION ACTION PLAN – Arts and Events			
Recommendation	Response / Comments / Action	Responsibility	Date
R1. That the medical priority application form is reviewed, eliminating the bias towards physical health and enabling people with mental health conditions to articulate their situation	The current process will meet the needs of those with mental health as well as physical disabilities	Colin Cormack Service Head – Housing Options	TBC
R2. That the Housing Options service work with colleagues and partners who deliver support people with mental health conditions to review the current medical priority award criteria	This will ensure decision makers are given more detailed information to inform decision making. Monitor who is completing application forms (MH and physical health)	Colin Cormack Service Head – Housing Options	TBC
R3. That Housing Options officers tasked with assessing medical priority applications receive regular mental health specific training	Increase in knowledge and understanding of Mental health needs will support decision makers when thinking about awarding a priority on the grounds of mental health	Colin Cormack Service Head – Housing Options	TBC

R4. That the Housing Options service explore the possibility of a more robust and transparent decision and review process	This will ensure that those applying to be re-housed will be able to more clearly and accurately articulate how being re-housed would improve their mental health which may ultimately reduce the possibility of some individuals, such as ex-offenders, falling through the system	Colin Cormack Service Head – Housing Options	TBC
R5. That the Housing Options service produce a guidance document for Members on the lettings process, including the application process and criteria for awarding medical priority	An increase in Members knowledge and understanding of the housing and lettings process may reduce the number of member enquiries to the Housing Options service	Colin Cormack Service Head – Housing Options	TBC